## **Contact the RIDS**

Contact the Record/Information Dissemination Section (RIDS)



The Record/Information Dissemination Section (RIDS) in the FBI Records Management Division is responsible for the release of records under the Freedom of Information Act and Privacy Act.

To make a Freedom of Information Act or Privacy Act request, see Requesting FBI Records.

How to contact us for additional information:

#### Address

Federal Bureau of Investigation Record/Information Dissemination Section 170 Marcel Drive Winchester, VA 22602-4483 Fax: (540) 868-4391/4997

### **Key Personnel and Contacts**

Section Chief, Record/Information Dissemination Section (RIDS) David M. Hardy

**FOIA Requestor Service Center** (RSC) (540) 868-1535

**FOIPA Public Information** Officer (PIO) David P. Sobonya

(540) 868-4593

FOIPA Public Liaison Officer (PLO) Dennis J. Argall **Assistant Section Chief** (540) 868-4516

Please call this number to access recorded information how to submit a new FOIA/PA request and general help topics to assist you in preparing and submitting your request to the FBI.

Please call this number to talk with the PIO about the status of an existing FOI/PA request or other FOI/PA matters. Our PIO cannot answer questions about name check requests; all calls on name checks will be referred to the U.S. Citizenship and Immigration Service. If the PIO is unavailable, please leave a brief message that includes your name, telephone number, and FOI/PA Request Number (if applicable). Your telephone call will be returned promptly.

If a requestor wants more information about a request after having contacted the FOIA Requestor Service Center and PIO, please call the Public Liaison Officer, Dennis J. Argall, at (540) 868-4516.

# What Happens After Making a Request

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### How Long It Takes to Receive Information

- We do our best to process requests as quickly and efficiently as possible.
- Requests are divided into three different queues depending on the number of pages sought. Smaller requests are those consisting of 1 to 500 pages. Medium requests consist of 501 to 2,499 pages. Large requests—2,500 pages or more—take more time to process.
- If your request appears to be 2,500 pages or more, a negotiator will contact you.
   Negotiation can be a worthwhile and useful tool, enabling the requestor to narrow his or her request and save time and money in the process. Other requestors can use the negotiation process once potential releasable pages have been identified.
- To check on the status of an existing request or related matters, you may call David P. Sobonya, FOI/PA Public Information Officer, at (540) 868-4593. Our Public Information Officer cannot answer questions about name check requests; all calls on name checks will be referred to the U.S. Citizenship and Immigration Service. If the Public Information Officer is unavailable, please leave a brief message that includes your name, telephone number, and FOI/PA Request Number (if applicable). Your telephone call will be returned promptly.

### What You Will Receive After FBI Processing

- A release letter—commonly called an "OPCA16"—is sent to you, along with all releasable documents.
- The release letter explains any exemptions (Title 5, U.S. Code, Section 552/552a) that were used during processing. Each exemption used will have a check mark in its respective block. Please see the <u>Freedom of Information Act exemptions</u> and <u>Privacy Act exemptions</u> for more information.
- The release letter will cite the number of pages reviewed and the number of pages being released.
- Note: If there are any duplication and/or processing fees, the release letter will state the
  cost and provide instructions on where to send payment. Only upon our direction should
  payment be submitted.

### Appeals

If you are not satisfied with the results of the release, you may file an administrative appeal with the Director of the Office of Information Policy at the U.S. Department of Justice. Address your appeal as follows:

Freedom of Information Appeal Office of Information Policy

U.S. Department of Justice Suite 11050 1425 New York Avenue, N.W. Washington, D.C. 20530-0001

Your appeal must be received by the Office of Information Policy within 60 days of the date of your release letter in order to be considered timely.

Note: please do not send your appeal request directly to the FBI, which does not review appeals.